

GENERAL CONDITIONS OF USE for the mediation of electronic vignettes from the motorway operating company in the Republic of Slovenia (abbreviated to DARS) via the ASFINAG toll shop, including the ASFINAG app ('General conditions of use for DARS mediation')

Valid from 03.09.2025

1. General information about DARS

- 1.1. These General conditions of use for DARS mediation are an integral part of [ASFINAG's General conditions of use](#) and supplement or take precedence over them with regard to the mediation of electronic vignettes from the motorway operating company in the Republic of Slovenia (abbreviated to DARS) via the ASFINAG toll shop, including the ASFINAG app.
- 1.2. DARS ('Družba za avtoceste v Republiki Sloveniji') is the motorway operator in the Republic of Slovenia. DARS is a commercial company established on the basis of the Motorway Operator Company Act in the Republic of Slovenia (Official Gazette RS No. 97/10 and 40/12 – ZDARS-1) and is responsible for the construction, maintenance and operation of motorways and expressways in the Republic of Slovenia. The sole founder of the company is the Republic of Slovenia. The company's VAT number is SI92473717, its registered office is at CESTA XIV. Divizije 4, 3000 CELJE, tel. no. 03 426 40 71, e-mail address: gp@dars.si. The company's main activity according to the standard classification of activities is H52.210 – Supporting services in land transport. In accordance with the Slovenian Toll Collection Act (Official Gazette RS, No. 102/24), DARS is a toll road operator that maintains and operates the majority of toll roads in the Republic of Slovenia and, as part of its public mandate, issues electronic vignettes for the payment of tolls for a specific period of use of the toll road.
- 1.3. When purchasing electronic vignettes from DARS (hereinafter referred to as 'e-vignettes') via the ASFINAG toll shop, the user enters into (i) a mediation contract with ASFINAG and (ii) a purchase contract with DARS. The purchase contract for the e-vignette between the DARS customer and on behalf of and for the account of DARS is governed exclusively by the [DARS General terms and conditions](#). These General conditions of use for DARS mediation apply to the mediation services provided by ASFINAG in relation to the purchase contract of the DARS customer.
- 1.4. The DARS customer must assert all rights and fulfil all obligations relating to the e-vignette directly vis-à-vis DARS.

2. Mediation of the electronic vignette for Slovenia (hereinafter referred to as the 'e-vignette')

- 2.1. ASFINAG offers customers a free service in the ASFINAG toll shop for the mediation of purchase contracts for e-vignettes with DARS.
- 2.2. On the product selection page of the ASFINAG toll shop, customers can choose between Austrian toll products and the mediation of e-vignettes.

- 2.3. ASFINAG collects the data entered by DARS customers as part of its mediation services for DARS and forwards this data to DARS. ASFINAG handles collection from DARS customers on behalf of DARS and, on behalf of DARS, issues invoices and purchase confirmations to DARS customers. ASFINAG acts as a data processor for DARS in accordance with data protection law.
- 2.4. DARS customers can select immediate validity for e-vignettes. Alternatively, the start of the e-vignette's validity can be set up to 30 days in advance of the date of purchase. Furthermore, the DARS customer must specify the toll class of the vehicle for which they wish to purchase an e-vignette and select the type of e-vignette (weekly, monthly, annual, half-yearly vignette). For details, see the DARS General terms and conditions, see point 1.3 above.
- 2.5. The DARS customer is solely responsible for the accuracy of the data entered in the ASFINAG toll shop.
- 2.6. ASFINAG issues the purchase certificates for the e-vignettes on behalf of DARS. ASFINAG handles any cancellations before the start of validity in accordance with the DARS General terms and conditions, see point 1.3 above, purely technically and on behalf of DARS.

3. Withdrawal from the mediation contract with ASFINAG by consumers

- 3.1. Irrespective of the right of cancellation in accordance with the DARS General terms and conditions, see point 1.3 above.
- 3.2. Consumers have the right to withdraw from the mediation contract with ASFINAG within fourteen days without giving reasons – see the cancellation form at the end of these General conditions of use for DARS mediation. The provisions of point 4 of ASFINAG's General conditions of use (see point 1.1 above) apply analogously, whereby ASFINAG will not process any refunds due to the non-remunerative nature of the mediation contract.
- 3.3. Any withdrawals regarding the purchase of the e-vignette must be made exclusively to DARS. The provisions of the DARS General terms and conditions apply, see point 1.3 above.

4. Checking the validity of the e-vignette

- 4.1. Any user can check at any time via the website <https://evinjeta.dars.si/selfcare/de/checkValidity/request> whether a valid e-vignette exists for a vehicle with a specific license plate number. For details, see the DARS General terms and conditions, see point 1.3 above.

5. Customer account

- 5.1. Before the start of validity (start date) of e-vignettes, the following data can be changed in the customer account in accordance with the DARS General terms and conditions (see point 1.3 above):
 - (i) Licence plate number and country of registration
 - (ii) First day of validity

6. Warranty and compensation for the mediation

- 6.1. The provisions of Section 13 of ASFINAG's General conditions of use (see Section 1.1 above) also apply between the purchaser and ASFINAG to the mediation of e-vignettes in accordance with these General conditions of use for DARS mediation.
- 6.2. The relationship between the purchaser and DARS is governed by the DARS General terms and conditions, see Section 1.3 above.

7. Information on complaints and dispute resolution for consumers with respect to mediation

- 7.1. See point 15 of ASFINAG's General conditions of use (see point 1.1 above).

8. Choice of law and place of jurisdiction

- 8.1. With regard to mediation by ASFINAG, point 16 of ASFINAG's General conditions of use (see point 1.1 above) applies.
- 8.2. With regard to the purchase contract with DARS, see the DARS General terms and conditions, point 1.3 above.

9. Severability clause for companies

- 9.1. Point 17 of ASFINAG's General conditions of use (see point 1.1 above) applies to businesses, but not to consumers.

Sample revocation form for consumers

PLEASE NOTE: Any cancellations/withdrawals from the purchase of the e-vignette must be made directly to DARS; for details, see the DARS General terms and conditions; point 1.3. ASFINAG will also forward your letter or withdrawal from the mediation contract to DARS.

If you are a consumer and would like to withdraw from the mediation contract, please fill out this withdrawal form for consumers and send it back **via e-mail** if possible (copy text into e-mail), although it is not obligatory that it is sent via e-mail:

To
Autobahnen- und Schnellstraßen-Finanzierungs-Aktiengesellschaft
pA ASFINAG Maut Service GmbH
Schnirchgasse 17
1030 Vienna
Austria

E-Mail: widerruf-shop@asfinag.at

Fax: +43 (0) 50 108-10020

I/we (*) hereby revoke the e-vignette mediation contract concluded by me/us (*) on, ordered on: ____.

Vehicle licence plate and country of registration: ____.

Product ID: ____.

Name of consumer(s): ____.

Address of consumer(s): ____.

Signature of consumer(s) (only for written communication):
____.

Date: ____.

() Delete as appropriate.*